

FallCall Solutions and HSC to launch medical alert system in Australia

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To give older adults the freedom to live an active lifestyle outside their homes knowing they can receive help from their emergency response service if they fall or experience another medical issue

FallCall Solutions has announced an international partnership with HSC Technology Group that will allow Australians ageing in place to receive help from their personal emergency response service - from wherever they are.

With this partnership, next-generation Bluetooth medical alert devices and the HSC Talius Smart Care System are integrated with the FallCall application on a user's iPhone or Android device. If a fall is detected a help call is activated on the medical alert, HSC can connect dozens of 24-hour response partners throughout Australia to the user on their mobile phone, assess the situation and send help if needed.

FallCall's breakthrough technology launched in 2018 was the first to bring a complete, app-based 24/7 emergency monitoring system to Apple Watch, iPhone and Android devices in the United States. Since its release, FallCall has been used by thousands of older adults and their caregivers.

HSC Technology Group's software as a service (SaaS) data analytics platform, Talius, uses next-generation machine learning and artificial intelligence to deliver decision-making insights that improve people's safety, independence, autonomy and most importantly their lives. FallCall will connect a user's Bluetooth medical alert buttons through a simple, low-cost subscription setup process and will utilize Talius to route Help Call communications to emergency response providers throughout Australia.