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Doctor Anywhere chooses Vonage to power telehealth services in Southeast Asia

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To provide medical advice and deliver supervised self-swab COVID-19 tests over video consultations



Vonage has been chosen by Doctor Anywhere, a regional omnichannel healthcare company headquartered in Singapore, to deliver timely and effective digital healthcare solutions across Southeast Asia using Vonage's Video API.

"High quality, uninterrupted video services are essential for us to enhance our platform's customer experience and deliver timely medical attention to our rapidly expanding user base. We're confident of strengthening our tech capabilities through the integration of the Vonage Video API, allowing us to serve our customers in a timely and effective manner," said Lim Wai Mun, founder and CEO of Doctor Anywhere.

Available in Singapore, Malaysia, Thailand, Vietnam, the Philippines, and soon in Indonesia, Doctor Anywhere has 2.5 million users, 3,000 general practitioner and specialist doctors, 1,000+ key corporate accounts and more than 500 team members. In 2021, Doctor Anywhere saw 4x growth in the number of video consultations and 70% growth in the number of doctors available on the platform.

To continue offering a seamless user experience and to cope with the rising demand for video consultations, Doctor Anywhere partnered with Vonage to enhance its video capabilities through the Vonage Video API to provide medical advice and deliver supervised self-swab COVID-19 tests over video consultations. This helps Doctor Anywhere align its services to social distancing measures, provide uninterrupted services where in-person consultations are risky and reduce the risk of exposure to COVID-19 infection.