

China Mobile Hong Kong launches online medical app "Dr. HK"

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Four major features providing doctor consultation and prescription while staying at home



China Mobile Hong Kong (CMHK) has announced the launch of "Dr. HK", an online doctor consultation and medical app providing all-around online and offline services, with features including electronic health records, online appointment for outpatient clinics, video consultation and medicine delivery.

Dr. HK is jointly developed by CMHK and Heals, the largest digital healthcare platform in Hong Kong. Whilst Dr. HK is equipped to tackle the pandemic with smart, low-touch solution, it aspires to service a broader population in the Greater Bay Area with home care and chronic disease management in the long run.

4 major features - Online-offline Accessibility to Care

1. Easy access to search for doctors' profiles
2. Video consultation with doctor for timely treatments
3. Flexible medical support with extended clinic service hours
4. Medication Delivery in 4 hours at the earliest: One-stop Medicinal Solution at Your Doorstep

Dr. HK patient apps offer one-stop virtual care solution from appointment booking to video consultation and payment, followed by home delivery of medication on the same day, with the additional option for express delivery in 4 hours at the earliest, users can now receive consultation and medication while staying home. The low-touch process not only reduces the risk of cross-infection, but also enhances the safety of medical staff.