

Singapore welcomes first HSA-registered e-pharmacy, WellAway by Hyphens Pharma

13 January 2022 | News

Entered into a collaboration with the pharmaceutical group, Servier Singapore, to enable home delivery of prescribed medications



Hyphens Pharma International Limited, Singapore's leading specialty pharmaceutical and consumer healthcare group, has officially launched its WellAway e-pharmacy ("WellAway", or the "E-Pharmacy") in Singapore.

WellAway is Singapore's first Health Sciences Authority ("HSA") registered e-pharmacy. It is a digital platform where patients can receive e-prescriptions from a qualified medical doctor and have the prescribed medicine delivered directly to them in a safe and secure manner.

As an e-pharmacy, WellAway follows very stringent HSA guidelines which include the safe supply and delivery of medication and the protection of patient data. Its supply chain ensures the quality and integrity of the medication delivered, with additional specialised handling for temperature-sensitive medication. Patients will also receive medication counselling in the process. This sets the industry gold standard for end-to-end medication home delivery, in terms of both safety and efficiency for patients.

WellAway provides patients with the convenience of access to pharmacy services and complement doctors in the practice of teleconsultation. This service is especially useful for patients that are aged, immobile, self-isolating, or just prefer to reduce their contact time outdoors, especially during the current time of the COVID-19 pandemic.

More than 100 clinics have registered for a WellAway account.