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Job Alert: Lead Service Integrator at GE Healthcare ,India

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Lead Service Integrator will be responsible for driving execution and technical content for all service product features as part of program and install base releases.



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As a Lead Service Integrator, you will be responsible for driving execution and technical content for all service product features as part of program and install base releases. Lead service integrator develops the execution plan for all service deliverables including technical publications, training, global parts availability, and service process validation. The position provides exposure to the entire system and requires communication with all functions in the organization for post market activities including service verification/validation for install base products.GE Healthcare is a leading global medical technology and digital solutions innovator. Our mission is to improve lives in the moments that matter. Unlock your ambition, turn ideas into world-changing realities, and join an organization where every voice makes a difference, and every difference builds a healthier world

Roles and Responsibilities
As a Lead Service Integrator, you will:

- Responsible for driving service integration activities - installation, calibration, serviceability, preventive maintenance for products.
- Communication with all functions in the organization and will be involved in the full life cycle of the product from definition to verification/validation and installed base support.
- Defining procedures for field modifications, part replacements and remote connectivity.
- Owning system requirements related to install, calibration, serviceability.
- Setting spare parts strategy and interfacing with organizations such as global parts supply, service operations.
- Interface with field service team to fix site issues, gather feedback on serviceability and identify improvement opportunities and flow down to new programs.
- Owning product and subsystem requirements related to serviceability and diagnosis
- Drive customer focused metrics
- Leading field action projects from service activities scope and end of life projects

- Drive service training for field service team.

Required Qualifications

- Bachelor's Degree in Engineering/Science/Biomedical engineering.
- At least 8+ year's industry experience with 2+ years relevant experience

Desired Characteristics

- Hands-on field service and healthcare product installation experience.
- Experience to manage healthcare products and understand quality and regulatory requirements related to installation and service.
- Knowledge of remote connectivity and software installation experience.
- Design for service experience
- Exposure and familiarity with serviceability.

Apply Now!