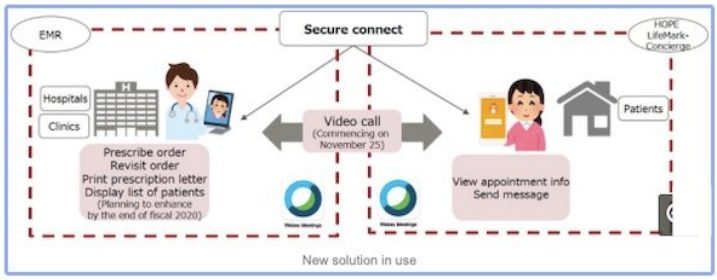
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# Japan's Fujitsu drives digital transformation in hospitals and clinics

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**Fujitsu's HOPE LifeMark-Concierge provides a safe, secure, and convenient environment for patients to receive online medical services**




Fujitsu on 25 Nov 2020 announced the commercial debut of its "FUJITSU Healthcare Solution Online Healthcare Solution" in the Japanese market, offering medical providers a powerful new tool to support COVID-19 countermeasures in medical frontlines and promote the digital transformation of doctors' work in hospitals and other medical institutions. The new solution connects all of Fujitsu's electronic medical record systems, ranging from those for small clinics to larger hospitals, with availability in Japan commencing on 25 Nov 2020.

The offering will securely link with Fujitsu's HOPE LifeMark-Concierge application; available since 2016, which allows patients to make appointments and payments using a smartphone.

**Features of the New Solution**

1. Safe, secure, and smooth online medical care

The "FUJITSU Healthcare Solution Online Healthcare Solution" is connected with Fujitsu's HOPE LifeMark-Concierge, which allows patients to make medical appointments and settle accounts using a smartphone app, relying on a secure communication infrastructure based on the guidelines of Japan's medical authorities. The medical institutions automatically send the URL of the video call system used for online medical care to patients through the HOPE LifeMark-Concierge. By simply accessing this URL, patients can receive safe, secure and smooth online medical services.

2. Total support from medical appointments to online medical services and billing.

3. Streamline hospital operations by linking to the electronic medical record system

By the end of fiscal 2020, Fujitsu plans to enhance its online medical care solution features to offer a range of services from its electronic medical record systems, including the activation of a video calling system, patient management through a patient registry system, and the ability to send prescriptions to pharmacies outside the hospital or to patients' homes. Fujitsu is committed to providing a safe, secure, and convenient environment for patients to receive online medical services through the provision of this and other innovative medical solutions. Going forward, Fujitsu plans to link its cloud-based electronic medical record system "FUJITSU Healthcare Solutions HOPE Cloud Chart" to the new solution.