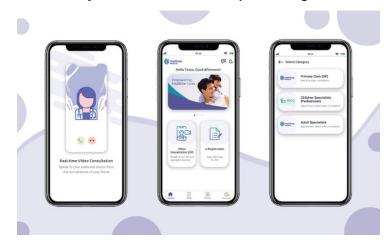


Healthway Medical offers specialist and primary clinics on teleconsultation app

23 October 2020 | News

Following SBCC Baby & Child Clinic, more specialist units will be integrated on the app in phases for greaterpatient accessibility and convenience, complementing its network of GP and specialist clinics in Singapore.



Healthway Medical Corporation Limited ("HMC"), one of Singapore's largest private healthcare providers, has announced that its paediatric unit, Singapore Baby and Child Clinic ("SBCC") has been onboarded onto its proprietary teleconsultation app. The Company will also integrate further specialist clinics into the app in the months ahead.

Since its official launch on 15 August 2020, the Healthway Medical app has onboarded 47 of its General Practitioner ("GP") clinics located islandwide. To provide patients with a full spectrum of holistic services, from primary to specialist and preventive care, HMC is consolidating its vast network of primary and specialist clinics, with more than 100 doctors under the Healthway Medical app over a series of phases.

The Company will onboard Island Orthopaedics and the Nobel Group of clinics in the coming months, specialized in services such as Psychological Wellness, Gastroenterology and Cardiology.

Mr Abram Suhardiman, Deputy Chief Executive Officer of HMC, said, "With the launch of the Healthway Medical app, we have embarked on an omnichannel, technologically-enabled approach to unify our services and empower patients to better manage and address their individual healthcare concerns in collaboration with our team of healthcare professionals."

Dr Nelson Wee, Deputy Head of Primary Care of HMC, said, "While teleconsultations cannot replace the necessity of in-clinic care for a range of medical conditions, the provision of teleconsultation services facilitates more efficient doctor-patient interactions, especially when it comes to early diagnosis and preventive care."

In-home outpatient services with doctors consultations

With the app, patients can arrange a video consultation with a doctor up till 10.30 pm daily, with medication delivered to their doorstep. Beyond remote consultations, the app will also enhance the in-clinic experience of patients. With the app, patients can scan a QR code displayed at the registration counter of their regular GP clinic to confirm their details automatically. This provides regular patients with a seamless and hassle-free registration process during in-clinic consultations.

In line with the Company's ongoing digital transformation, onboarding its specialist doctors to the online platform will allow patients to safely and conveniently access teleconsultation across a broad spectrum of healthcare services.