BioSpectrum
the business of Bio & Health Sciences
ASIA EDITION

GetDoc introduces affordable healthcare for South-East Asia users

September 9, 2020 | News

Patients across the region will gain access to one of Singapore's leading private hospitals, Farrer Park, from today with GetDoc.



GetDoc, a member of Jireh Group in Singapore, aims to make healthcare affordable for everyone, and the connected platform has partnered with a number of additional providers, including Singapore's Farrer Park Hospital, to bring accessible cross-border treatments to more users in South-East Asia.

Anyone can sign up to GetDoc's connected healthcare platform for free and search book, chat and tele-consult with specialists. Meanwhile, at only $12 a year, GetDocPlus subscribers can enjoy concessionary rates for consultations or treatments with trusted healthcare professionals when they flash their in-App e-Card for walk-in appointments and treatments in Singapore and Malaysia. Following the signing of the recent partnership, users will now be able to directly access virtual consultations from Farrer Park Hospital through GetDoc's tele-consult platform.

Launched in 2018, GetDoc has exploded in popularity as more users seek cost-effective cross-border healthcare solutions that are available any time, anywhere. These highly affordable subscriptions are particularly beneficial for those who do not qualify for local medical subsidies or have medical insurance that only covers in-Hospital visits.

In addition to telehealth consulting services, GetDocPlus members will have even greater access to lower healthcare costs once borders reopen, as they are able to search and book online and walk-in services instantly at over 600 clinics in Singapore, 1500 clinics and hospitals in Malaysia and 50 clinics and hospitals in Thailand -- providing convenient access to high-quality, trusted healthcare providers from the comfort of their own home.

The app also offers comprehensive coverage for both generalist and specialist providers, ranging from certified doctors and specialists to dentists, TCMs and Allied Health Professionals such as physiotherapists, optometrists and psychiatrists.

As well as finding providers and seamlessly booking appointments, users can participate in health discussions, global health advisory Fit for Travel, access topics on GetDoc's public health forums and health information from A-Z. They can even make cashless payments directly through the platform to minimize cash management and better track payments.

The app also has a live chat function that allows users to get simple questions answered by a doctor through the direct message service, without needing to go to a clinic. Furthermore, GetDocPlus members can take advantage of an ever-growing number of benefits with a vast host of participating partners, including health and wellness offers such as gym memberships and supplements, and exclusive rewards and discounts at eCommerce retailers and F&B outlets.