

Doctor Anywhere, ViettelPay bring digital healthcare services suite

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ViettelPay App becomes Vietnam's first telco and payment gateway to provide healthcare services by establishing a connection with Doctor Anywhere's virtual clinic



Singapore headquartered Doctor Anywhere (DA) and ViettelPay, part of Vietnam's largest mobile carrier Viettel, have signed a strategic cooperation agreement to bring a full suite of online healthcare services to ViettelPay's more than 6 million registered users throughout Vietnam. ViettelPay's customers will be able to directly connect to Doctor Anywhere's virtual clinic and consult a locally-registered doctor, as well as access a range of wellness services directly on the ViettelPay App. Payment for a doctor consultation, medication, and other services can be made easily using the App.

This unprecedented agreement is set to expand ViettelPay's reach and influence in the Vietnam market, as the first telco and payment gateway in Vietnam to be integrated with online healthcare services. It is also a significant boost to Vietnam's healthcare ecosystem, as this partnership is set to make healthcare delivery even more seamless and convenient. With Viettel's extensive network coverage throughout the country, this will mean that people who live in remote and rural locations will be able to access high-quality healthcare on their phones and make payment easily using ViettelPay's payment gateway.

Pham Trung Kien, General Director of ViettelPay expressed his optimism in this partnership, "This cooperation between ViettelPay and Doctor Anywhere will greatly improve the distribution of reliable healthcare in Vietnam. ViettelPay's users can have direct access to a wide variety of healthcare services anytime, anywhere. All they need is a smartphone connected to the internet."

In a country of 96 million with a smartphone penetration rate of 84%, anyone with a smartphone can easily download the ViettelPay App and immediately access Doctor Anywhere's services. This will help to ease the strain and improve the efficiency of public healthcare in the country and bring an about better quality of care for the Vietnamese population. This service is slated to go live on ViettelPay App in early 2020.

Lim Wai Mun, Founder and CEO of Doctor Anywhere, stated: “We are excited to go forward with this partnership with ViettelPay to bring digital healthcare services to more people in Vietnam. I am confident that with this partnership, we can better achieve our vision of a more robust and sustainable healthcare ecosystem in the country and region.”