

India is doing pretty good with health IT but there are still some gaps that can be shared with Taiwan: Dr. Nina, Kao Hsiao Ling

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Dr. Nina, Kao Hsiao Ling is the CEO of Overseas Medical Mission Center of Changhua Christian Hospital and also the Executive Director of Taiwan AID shares her views on relationship between India and Taiwan in healthcare sector



Dr. Nina, Kao Hsiao Ling is the CEO of Overseas Medical Mission Center of Changhua Christian Hospital established in the year 1896.. She is also the Executive Director of Taiwan AID, the international cooperation alliance of Taiwan's NGOs. Dr. Nina was in India for Taiwan Expo 2019.

Dr. Nina is a professional international project manager, has been devoting herself on international works for more than 20 years. She makes effort on mobilizing the resources from public and private sectors to conduct international program in developing countries, such as medical service and capacity building in Nepal, India, Mongolia and Thailand; health promotion and safe water project in Myanmar; children malnutrition improvement project in Vietnam. Dr. Nina also concerns the development effectiveness and effective cooperation development, she joined the regional networking of CPDE (CSOs Partnership for Development and Effectiveness) to organize the workshop for CSOs in Taiwan in promoting Enabling Environment, SDGs, transparency and accountability as well.

Dr. Nina considers India as a great potential market for Taiwanese healthcare companies and also wants to partner with leading Indian healthcare service providers. She shares her views on Taiwan Expo 2019. She talks about relationship between Indian and Taiwan in healthcare sector.

India and Taiwan did not share close relationship in healthcare sector due to lack of objects to be associated with in this domain. But since last year the Government have started some short term policies to strengthen the relationship between India and Taiwan in healthcare sector. In order to build a smooth and strong business relationship between the two countries, I think we can go from different dimensions with different preparations. From hospital to hospital we can have some connection where we can change some factors and training courses. We can establish Taiwan Medical Centre giving scholarships to students from India for various UG, PG and Ph.D. courses. I think collaboration not only in one dimension but

different dimensions would be useful in strengthening the relationship between India and Taiwan in healthcare sector.

Talking about the IT in healthcare, India is doing pretty good with that but there are still some gaps that can be shared with Taiwan and can be worked together to fill them. Taiwan can share lots of experience for the Indian hospitals in this sector. We try to cost down all medical cost to meet our countryman more religiously and effectively. Lower and even zero of the human error is our priority when it comes to healthcare system. That is very important part of us so we try to avoid IT fault into that aspect. Taiwan is a free market and its has a one pay insurance system for its people. Indians have a very low cost of insurance. Majority of poor people are not a part of it and even the low-income families with insurance end up paying from their own pocket. I think this is one challenge that Indian healthcare sector is facing. Talking about Medical tourism, Taiwan is not much active in that domain. We have patients coming mostly from China as a part of Medical Tourism. Unlike India which is quite active in this domain and have specialties like Knee transplant and liver transplant, patients come to Taiwan for IVFs. This is one area where Taiwan can learn something from India.