

DoctorOnCall collaborates with Tune Protect

18 February 2019 | News

Bringing healthcare at your fingertips whenever, wherever you are



Tune Protect has partnered with DoctorOnCall.com.my, Malaysia's first telehealth service provider that offers online medical consultation with board-certified doctors via chat, phone call or video call. Through this collaboration, AirAsia Tune Protect Travel Protection policyholders will receive complimentary medical consultation services for free while travelling.

DoctorOnCall is an online platform that provides medical consultation with more than 70 Malaysian Medical Council (MMC) registered doctors with valid Annual Practising Certificate (APC). Patients will be able to speak to a doctor with regard to common ailments such as cough, flu, fever, skin conditions and consultation for long term disease management such as diabetes, high blood pressure and high cholesterol. Patients just require either a phone or an internet connection to be connected to a doctor.

AirAsia Tune Protect Travel Protection policyholders can now obtain free medical consultations during their international or domestic travels. In the event that the doctor prescribes any medications, domestic travellers will enjoy free medication delivery directly to their doorsteps. This is important as majority of medications for ailments such as diabetes, hypertension and migraine requires a prescription.

With AirAsia Tune Protect Travel Protection, travellers have the option to choose its annual travel protection plan starting from 50 cent per day or a one time travel flying with AirAsia starting from 80 cent per day. For further details about the partnership between AirAsia Tune Protect Travel Protection and DoctorOnCall please head over