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Ping An Good Doctor launches commercial operation of One-minute Clinics

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China's leading one-stop healthcare ecosystem platform Ping An Health Medical Technology Company Limited has released details about the latest business progress of its One-minute Clinics. At present, the Company has placed its One-minute Clinics across 8 provinces and cities in China and signed service contracts for nearly 1,000 units, providing healthcare services to more than 3 million users. It has also cooperated with SAIC Volkswagen, Country Garden, China Resources Sanjiu, BiliBili and other well-known enterprises.

As the first unmanned clinic currently in commercial operation in China, the One-minute Clinics are proving to be extremely popular. The clinics utilize Ping An Good Doctor's world-leading mobile healthcare and artificial intelligence (AI) technology, and integrate a variety of smart medical examination devices to provide users with self-service medical and healthcare services, including consultation, rehabilitation guidance, medication recommendation, and medicine.

A Ping An Good Doctor spokesperson said, "The One-minute Clinics have been commercially placed in large and medium-sized enterprises, large communities, chain pharmacies and other crowded areas. It effectively solves the regional shortage of primary medical resources because the clinics can be used in a wide range of scenarios. In the future, our One-minute Clinics will be in schools, scenic spots, shopping malls and expressway service stations. They will be connected to more than 3,100 hospitals and more than 60,000 primary clinics which cooperate with Ping An Good Doctor, to form a one-kilometer service circle in the city and to swiftly respond to the medical needs of urban residents."

After a strong first month, One-minute Clinics are being recognized by users

Thanks to the Company's more than 1000 medical personnel in-house medical team and its cutting-edge AI medical technology, the One-minute Clinics proved to be very popular during the first month. The clinics currently provide online consultations for more than 2,000 common diseases, and can immediately answer tens of thousands of medical and health queries for users, with an international standard accuracy level. Every one-minute clinic has more than 100 categories of common drugs, all of which are cryogenically refrigerated to ensure their quality. If a user needs a drug that isn't stored at the booth, they can purchase it online through our App and enjoy the one-hour drug delivery services provided by nearby cooperative pharmacies.

A Ping An Good Doctor spokesperson said, "The Company's One-minute Clinics feature accurate and efficient online consultation services. Our 'AI Doctor', Ping An Good Doctor's world-leading technology, plays a key role. 'AI Doctor' was developed by the R&D team with over 200 world-class AI experts and has accumulated more than 300 million pieces of consultation data. When patients use the consultation service in One-minute Clinics, 'AI Doctor' acts like a real doctor and collects the users' symptoms and illness history before providing a preliminary diagnostic suggestion. The experienced real doctor then joins the consultation with supplementary recommendations to ensure the accuracy of the whole consultation process."

The average daily usage of one one-minute clinic has so far exceeded 100 people, indicating a significant improvement compared to the initial launch. At the same time, the average daily consultation time in a one-minute clinic was less than 5 minutes, while some of the patients' satisfaction rates were as high as 98%.